

DATA PROTECTION AND PRIVACY POLICY

This privacy policy defines and informs you of how Bollé Safety uses and protects the information you transmit to us, if any, when you use our services.

Please note that this privacy policy may be modified or supplemented at any time by Bollé Safety, in particular in order to comply with any legislative, regulatory, jurisprudential or technological changes. In such a case, the date of its update will be clearly identified at the beginning of this policy. These modifications commit the User as soon as they are put online. It is therefore advisable that the User regularly consults this privacy policy and the use of cookies in order to be aware of any changes.

PERSONAL DATA

Generally speaking, it is possible for you to visit the Bollé Safety Site without communicating any personal information about yourself. In any case, you are under no obligation to transmit this information to Bollé Safety.

However, in case of refusal, you may not be able to benefit from certain information or services that you have requested. In some cases, Bollé Safety may ask you to provide your name, first name, e-mail address, telephone number, company, position, status, postal code and country (hereinafter your "Personal Information"). By providing this information, you expressly agree that it may be processed by Bollé Safety, for the purposes indicated in point 2 below as well as for the purposes recalled at the end of each form.

In accordance with the General Data Protection Regulation adopted by the European Parliament on 14 April 2016, and with the Data Protection Act of 6 January 1978 as amended, Bollé Safety informs you of the following:

1. Identity of the controller

The controller is the company BOLLÉ SAFETY, having its head office at 34 rue de la soie, 69100 Villeurbanne - France.
Tel: + 33 (0)4 78 85 23 64

2. Purposes of the processing

We may collect and use the following personal data:

Information that you will provide by completing forms on our Site. We may also ask you for certain information when you enter one of our contests or promotional offers, or when you report a problem on our Site.

If you contact us to obtain information, online or by telephone via customer service, we reserve the right to keep a record of this correspondence.

We may also ask you to complete questionnaires that we will use for research purposes. Your participation in such surveys will of course be on a voluntary basis.

Under a pseudonym (i.e. not your name, but an identifier), we may store details about your visits to our Site and the use you make of the emails we send you ("Usage Data"), including: the pages visited, the services used, the site that led you to ours, the browser used. If you wish to object to the collection of such usage data please contact us at contact@bolle-safety.com. This statistical data is anonymous and is intended to better understand your business preferences, to help us improve the design of the site, the products and services offered, to analyze trends and establish statistics and to ensure users a website whose presentation and use are as pleasant as possible.



3. How do we use the personal data collected?

We may use your personal data in accordance with applicable law, in particular for:

Satisfy our obligations under any contracts concluded with you (e.g.: fulfill your orders, respond to your requests in terms of warranty, repair and exchange).

Register, especially for contests or promotional offers.

Inform you of any changes to our services.

Protect the security and integrity of our websites or our company.

To provide you with information, products or services that you request from us or that we believe may be of interest to you.

4. Use of personal data for marketing purposes

We may also use personal data for marketing or research purposes to learn more about our customers and site users. We only contact you for direct marketing purposes in accordance with applicable laws.

You may object to the use of your personal data for marketing and research purposes at any time, for example by writing to us at : contact@bolle-safety.com

5. Recipients

Only Bollé Safety is recipient of your Personal Information. These, whether in individual or aggregated form, are never transmitted to a third party, notwithstanding the subcontractors Bollé Safety uses (you will find more information about them in point 7 below). Neither Bollé Safety nor any of its subcontractors market the personal data of visitors and Users of its Site.

6. Shelf life

Your Personal Information is kept by Bollé Safety only for the time corresponding to the purpose of collection as indicated in 2 above, which may in any event not exceed 12 months.

7. Computer Rights and Freedoms

You have the following rights concerning your Personal Information, which you can exercise by writing to us at the postal address mentioned in point 1 or via the e-mail address contact@bolle-safety.com.

Right of access and communication of data

You have the right to access Personal Information about yourself.

However, due to Bollé Safety's obligation of security and confidentiality in the processing of personal data, you are informed that your request will be processed on condition that you provide proof of your identity, in particular by producing a scan of your valid identity card (in the case of a request via our dedicated electronic form) or a signed photocopy of your valid identity card (in the case of a written request).

Bollé Safety informs you that it will be entitled, as the case may be, to oppose manifestly abusive requests (due to their number, their repetitive or systematic nature).

To help you in your approach, in particular if you wish to exercise your right of access by means of a written request to the postal address mentioned in point 1, you will find by clicking on the link following a model letter elaborated by the Commission Nationale de l'Informatique et des Libertés (the "CNIL").

Right to rectify data



Under this right, legislation gives you the right to request the rectification, updating, blocking or deletion of data concerning you that may prove to be inaccurate, erroneous, incomplete or obsolete.

You can also define general and specific directives concerning the fate of personal data after your death. If necessary, the heirs of a deceased person may demand that the death of their loved one be taken into consideration and/or that the necessary updates be made.

To assist you in this process, particularly if you wish to exercise, on your own behalf or on behalf of one of your deceased relatives, your right of rectification by means of a written request to the postal address mentioned in point 1, you will find by clicking on the link following a model letter drawn up by the CNIL.

Right of opposition

The exercise of this right is only possible in one of the following two situations:

1. Where the exercise of this right is based on legitimate reasons; or
2. When the exercise of this right is intended to prevent the data collected from being used for commercial prospecting purposes.

To help you in your approach, in particular if you wish to exercise your right of opposition by means of a written request addressed to the postal address indicated in point 1, you will find by clicking on the link following a model of letter elaborated by the CNIL.

8. Response times

Bollé Safety undertakes to respond to your request for access, rectification or opposition or any other additional request for information within a reasonable period which shall not exceed 1 month from receipt of your request.

9. Authorised service providers and transfer to a third country of the European Union

Bollé Safety informs you that it may use authorised service providers to facilitate the collection and processing of the data you have communicated to us. These providers may be located outside the European Union.

Bollé Safety has previously ensured that its service providers implement adequate guarantees and that strict conditions regarding confidentiality, use and data protection are respected.

10. Complaint to the competent authority

If you consider that Bollé Safety does not respect its obligations with regard to your Personal Information, you can address a complaint or a request to the competent authority. In France, the competent authority is the CNIL to which you can send an electronic request by clicking on the following link: <https://www.cnil.fr/fr/plaintes/internet>

11. Changes to this data protection and privacy policy

This Data Protection and Privacy Policy was posted online on 17/05/2018. Any changes we reserve the right to make will be posted on this page and, if appropriate, notified to you by e-mail. We therefore encourage you to visit this page regularly to identify any changes.

